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There are three ways to verify if a member is on IMPlus or the MMCP:

- 1. Ask the member. The member will have an identification card issued by the Health Plan.
- 2. Claims submitted to Medicaid will be denied.
- **3. Idaho Medicaid Provider Portal** will indicate the program and health plan the Dual member is enrolled with.

For detailed instructions on how to access and verify eligibility through Idaho Medicaid's Provider Portal, go to:

https://www.idmedicaid.com/Provider%20Guide/Provider%20Handbook.aspx

There are a few triggers that will alert you that a member you serve is a Dual enrolled in one of these programs.

Authorizations

- If the participant has authorizations on file with Idaho Medicaid, you
 will receive a Notice of Decision (NOD) terminating all prospective
 authorizations. Authorizations related to carved out services such
 as Dental, Developmental Disability and Non-Emergency Medical
 Transportation will remain authorized with Idaho Medicaid.
- 2. The Health Plan will issue a NOD with the new authorization information.
- 3. Authorization requests and questions will be managed by the Health Plan.

Member Documents

- 1. The member will receive a new identification card from the health plan that is specific to the Duals program.
- 2. The member will receive a welcome packet containing benefit information

Once a member is enrolled with either Health Plan, their Health Plan becomes the first point of contact for all questions or issues for both the member and the provider.

Blue Cross of Idaho	Molina Healthcare of Idaho
MMCP - 888-495-2583	MMCP - 844-239-4913
IMPlus - 800-289-7921	IMPlus - 844-809-8445
https://medicare.bcidaho.com/plan- information/medicaid-medicare-overview.page	

CONTRACTING

All Aged and Disabled, Behavioral Health, and Skilled Nursing Facility providers that serve Dual Eligible Beneficiaries enrolled in one of these programs are required to contract with the Duals Health Plans to submit claims and receive payment for services rendered.

If you are not contracted with the Health Plans at the time a member enrolls into one of the Duals programs, the Health Plans are required to pay you as an out-of-network provider for ninety (90) days. During that time, they will work with you to get your contract in place.

Molina Healthcare of Idaho	Blue Cross of Idaho
MMCP: 844-239-4914	MMCP and IMPlus:
IMPlus: 844-808-1383	208-286-3678
Provider Service	Control of the Contro
Representatives:	
Cody Hunemiller: 208-230-7876	
Stephanie Dobbs: 208-576-0196	
Jana Bradford: 385-270-7371	
MHIDProviderContracting@MolinaHealthCare.Com	PRproviderrelations@bcidaho.com





Programs at a Glance			
	ММСР	Idaho Medicaid Plus	
Medicare Included	Yes	No	
Mandatory Enrollment	No	Yes	
Premium	No	No	
Participant Chooses	Yes	Yes	
Available Today	Yes	Only in Twin Falls County	
Care Coordination	Yes	Yes	
Supplemental Benefits	Yes	No	
Plan Choices	Blue Cross of IdahoMolina Healthcare of Idaho	Blue Cross of IdahoMolina Healthcare of Idaho	



